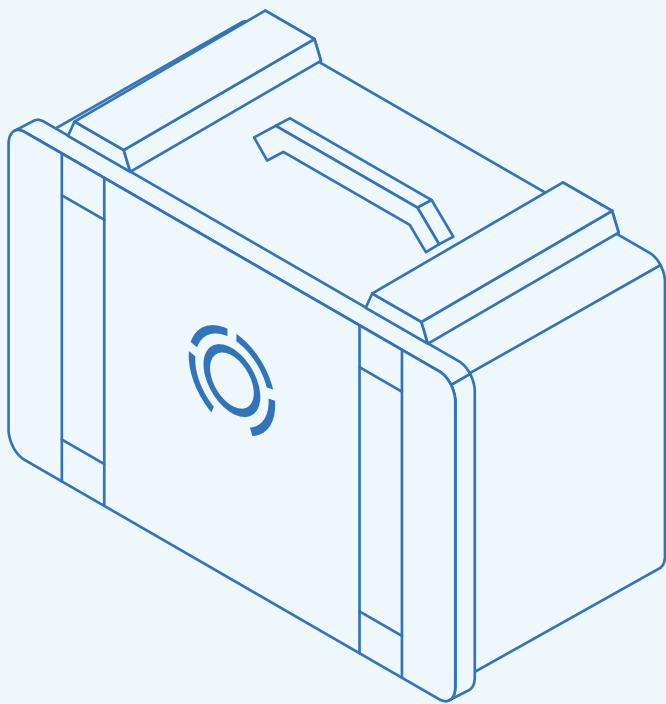


# 110V and Solar Cameras

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## Leasing Return Guide



# Unlimited Support

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Thank you for choosing TrueLook's Leasing Program for your jobsite's documentation needs! When your lease ends, please use the below information to contact our Leasing Department.

**Email:** [leasing@truelook.com](mailto:leasing@truelook.com)

**Warning:** Please note that all equipment is your responsibility until it returns to our warehouse.

# Cameras with a Control Box

## Fixed Cameras

4K IR Fixed



8K IR Fixed



## PTZ Cameras

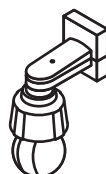
2K PTZ



2K IR PTZ

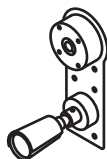


4K IR PTZ



## TrueDeter

Fixed

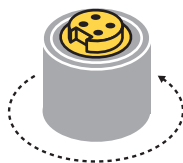


PTZ



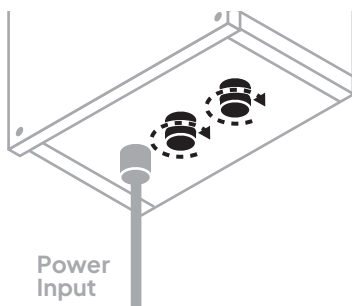
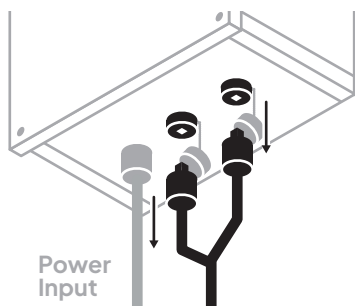
## Preparation

**Step 1** If your camera is **solar-powered**, remove the connector with a silver collar from the control box by hand-twisting the collar counter-clockwise.



If your camera is powered by **110V**, unplug the 110V cable from the control box. Repeat to remove the other end of the power cable from its power source.

**Step 2** Disconnect the camera system from the control box by twisting the protective cap(s) on the camera connector(s) counter-clockwise. Remove the connector(s) by pressing the clip to release the connector(s), then twist the hanging protective cap(s) onto the device input(s).



**Step 3** Remove the camera system from its mounting location. If it was pole mounted using steel straps, safely dispose of straps, being aware of sharp edges.

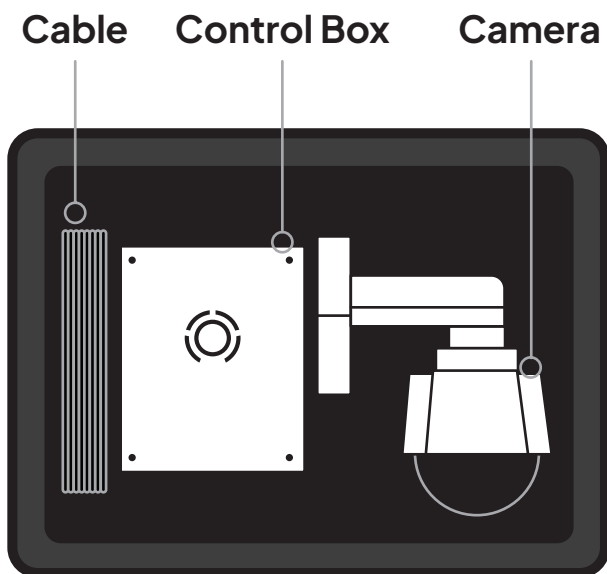
## Preparation

**Step 4** Thoroughly clean off all equipment using a microfiber cloth. All equipment must be completely dry before placing inside the hard case to prevent water damage.

**Step 5** Place the lens cap on (not applicable to PTZ cameras).

**Step 6** Wrap the camera and control box separately in bubble wrap. Secure bubble wrap with tape.

**Step 7** Pack into the hard case and add extra packing material to avoid shifting.



# Cameras without a Control Box

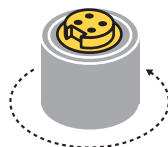
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## Interior Multi-Camera

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**Step 1** Remove the connector with a silver collar from the camera by hand-twisting the collar counter-clockwise.

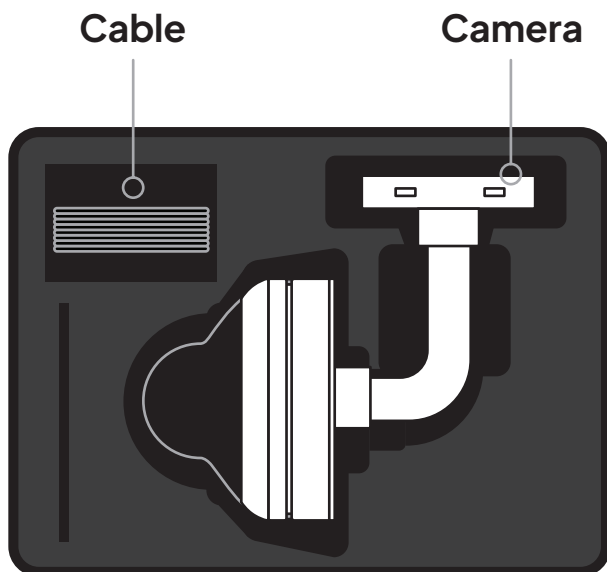


**Step 2** Remove the camera system from its mounting location. If it was pole mounted using steel straps, safely dispose of straps, being aware of sharp edges.

**Step 3** Thoroughly clean off all equipment using a microfiber cloth. All equipment must be completely dry before placing inside the hard case to prevent water damage while in transit.

## Preparation

**Step 4** Pack into the hard case.



# Shipping the Equipment

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## 110V Cameras

**Step 1** Email a picture of the open packed case to [leasing@truelook.com](mailto:leasing@truelook.com). Our team will confirm if it's ready to ship or provide suggestions for more secure shipping.

**Step 2** Once the case is approved to ship, close the hard case and ensure all latches are properly shut.

**Step 3** Place your shipping label into a luggage tag (not included) and attach it to the hard case handle.

It should be shipped to:

TrueLook, Inc.  
Attn: Leasing Department  
305 Junia Ave  
Winston-Salem, NC 27127

**Step 4** Email the shipment tracking number to [leasing@truelook.com](mailto:leasing@truelook.com).



### Solar Cameras

Follow the instructions in the **Solar Equipment Leasing Return Guide** to secure the hard case onto the pallet and ship the equipment.