

# 110V and Solar Cameras

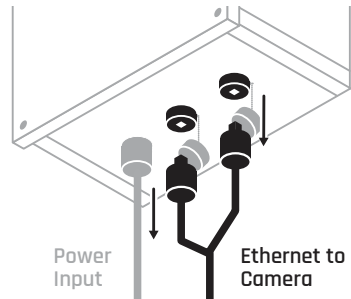
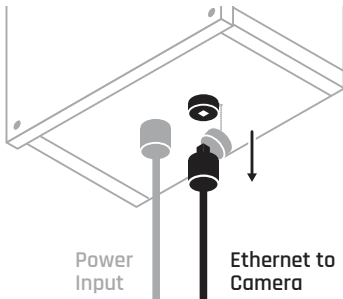
Leasing Return Guide



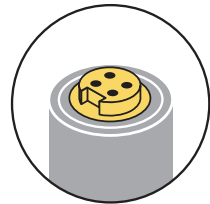
# Uninstalling Equipment

### STEP 01

If your setup includes a control box, disconnect the camera system from the control box by unscrewing the protective cap on the end of the connector and unplugging the connector. Then, screw the protective cap that is hanging from the control box onto the input.



Note that your equipment may have multiple connectors coming from the control box. The power input cable should not be removed in most circumstances, but if the power cable has metal ends, it should be removed.



### STEP 02

Uninstall your camera equipment from its mounting location. If it was pole mounted using steel straps, discard the straps.

# Preparation

### STEP 01

Using a microfiber cloth, thoroughly clean off all equipment.

Ensure all equipment is completely dry before placing inside the hard case to prevent water damage while in transit.

### STEP 02

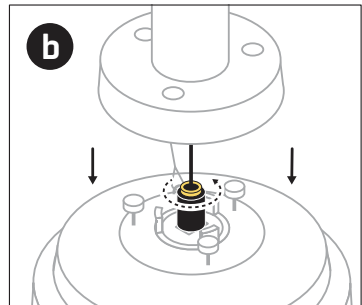
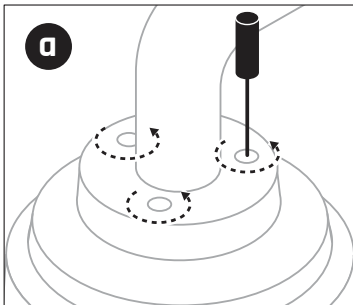
For Fixed 4K IR camera systems, place the lens cap on.

### STEP 03

For PTZ Strobes and Sirens:

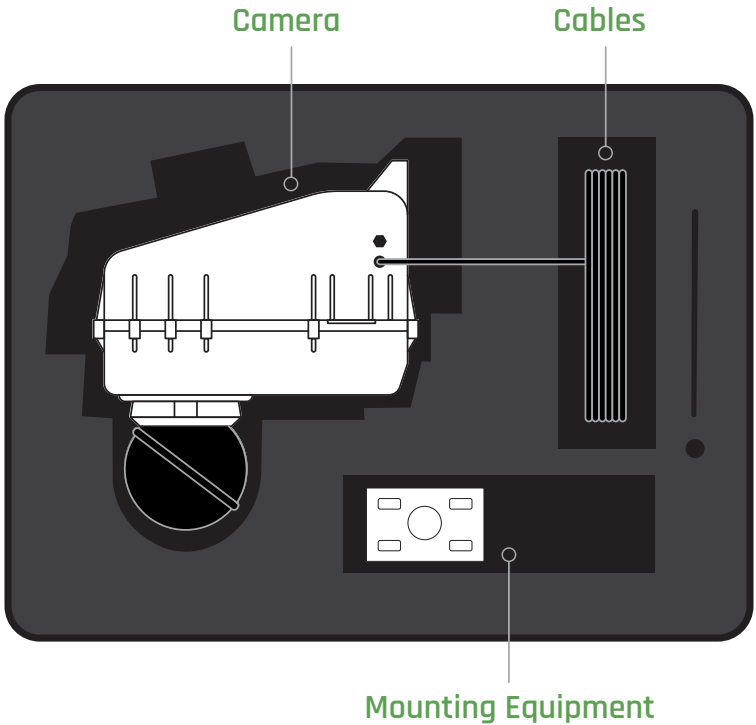
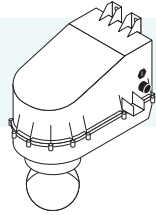
**(a)** Loosen the camera from the pendant housing using a T30 Torx screwdriver (not included). Remove the camera by rotating it counter-clockwise until it releases.

**(b)** Turn the yellow ring on the cable counter-clockwise to unlock, then remove the cable from the camera. Unhook the wire safety tether.

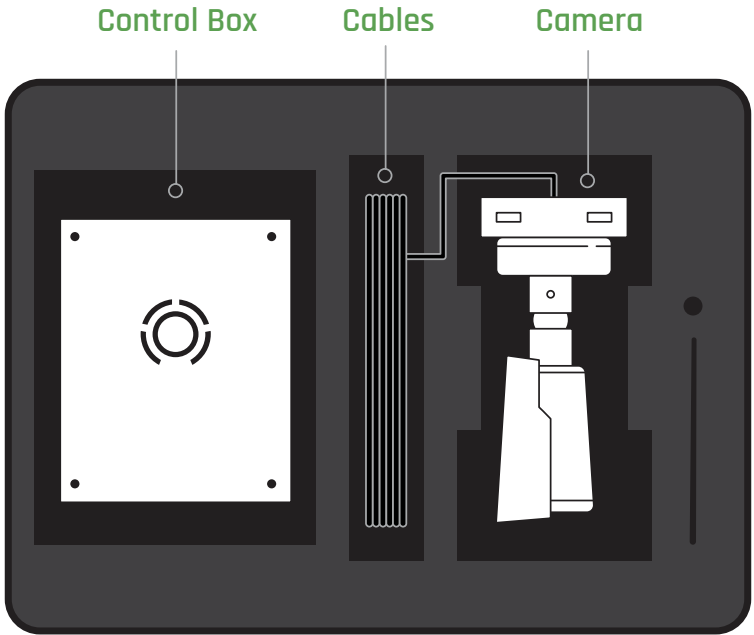
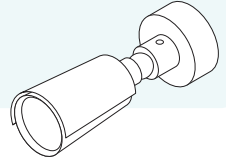


# Packing into Hard Case

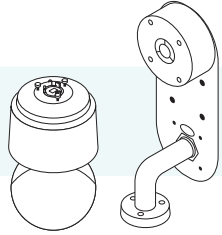
1080p IR PTZ



# Fixed 4K IR



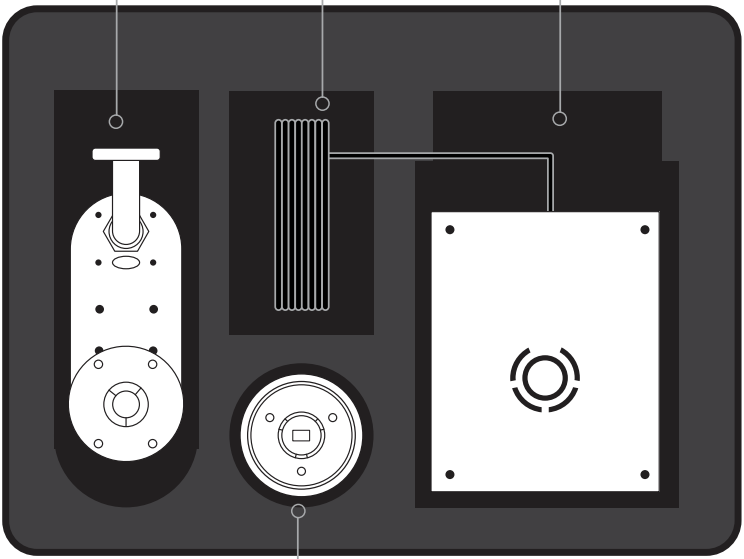
# Strobes and Sirens - PTZ



Strobe/Siren Unit

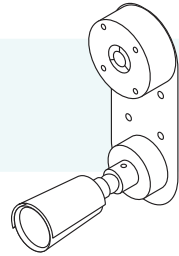
Cables

Control Box



PTZ Camera

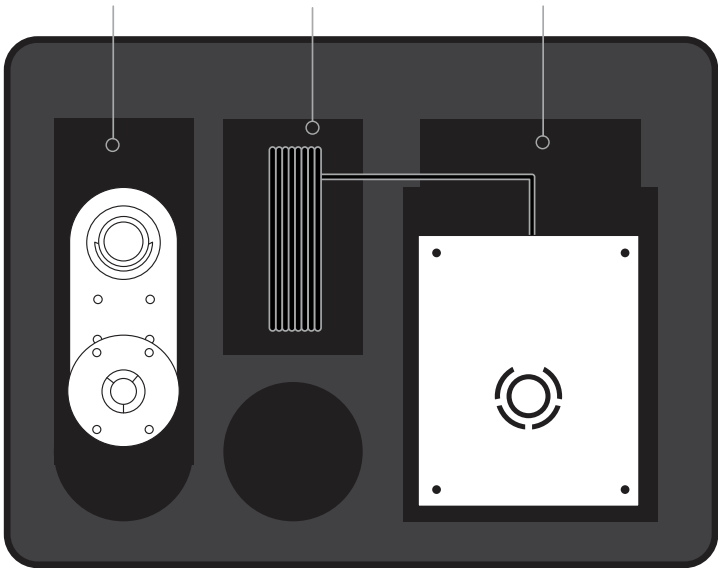
# Strobes and Sirens - Fixed



Strobe/Siren Unit with Camera

Cables

Control Box



# Shipping the Equipment

## 110V Cameras

### STEP 01

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Email a picture of the open packed case to [leasing@truelook.com](mailto:leasing@truelook.com). Our team will confirm if it's ready to ship or provide suggestions for more secure shipping.

### STEP 02

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Once the case is approved to ship, close the hard case and ensure all latches are properly shut.

### STEP 03

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Place your shipping label into a luggage tag (not included) and attach it to the hard case handle.

It should be shipped to:

**TrueLook, Inc.**  
Attn: Leasing Department  
305 Junia Ave  
Winston-Salem, NC 27127

### STEP 04

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Email the shipment tracking number to [leasing@truelook.com](mailto:leasing@truelook.com).



## SHIPPING

### Solar Cameras

Follow the instructions in the **Solar Equipment Leasing Return Guide** to secure the hard case onto the pallet and ship the equipment.



PLEASE NOTE THAT ALL EQUIPMENT IS YOUR RESPONSIBILITY UNTIL IT RETURNS TO OUR WAREHOUSE.

For assistance on how to safely return your equipment, email [leasing@truelook.com](mailto:leasing@truelook.com) or call **833-878-3566, option 2.**