

Solar Camera and Equipment

Leasing Return Guide



Do Not Discard

Please keep the following included items for use when returning your leased equipment:

- This return guide
- Zip ties
- Lengths of straps and buckles
- Pallet your solar equipment was delivered on

Preparation

STEP 01

Using the provided 85 feet of strap, cut the following lengths:

2 115" straps

2 105" straps

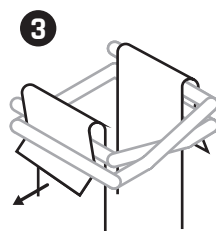
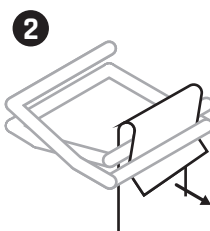
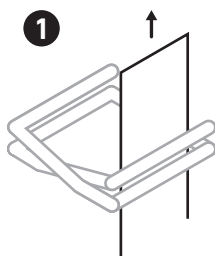
2 80" straps

1 145" strap

2 140" straps

STEP 02

Add buckles to each strap.



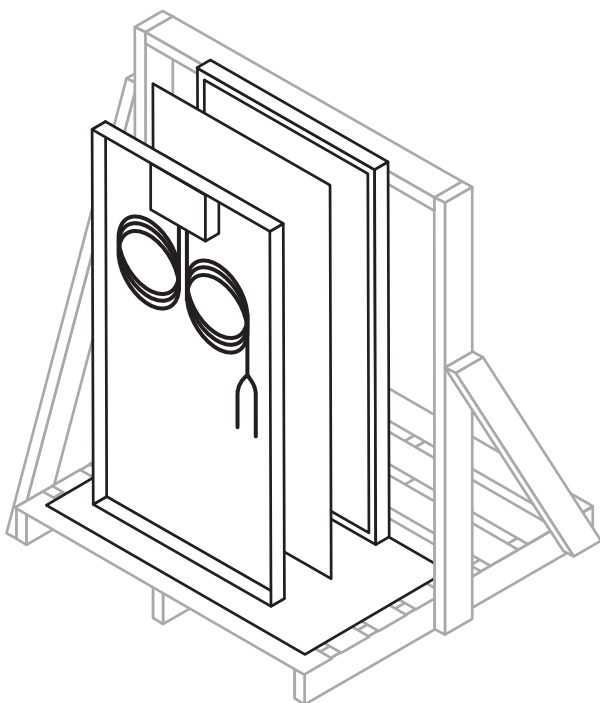
Solar Panels

STEP 01

Starting with the pallet the hardware was delivered on, place a piece of cardboard on the pallet to prevent the solar panels from falling through.

STEP 02

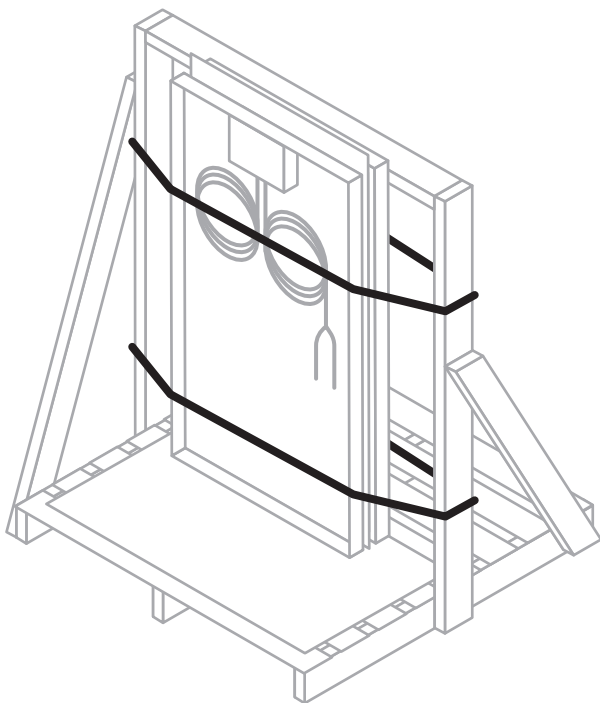
Place the solar panels face to face with a protective layer of cardboard or bubble wrap between them.



Solar Panels

STEP 03

Using the two 115" buckle straps, secure the panels and brackets to either side of the upright wooden structure.



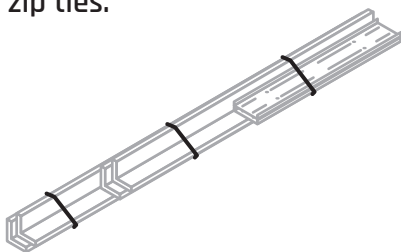
STEP 04

Use zip ties to secure cables to themselves.

Solar Panels

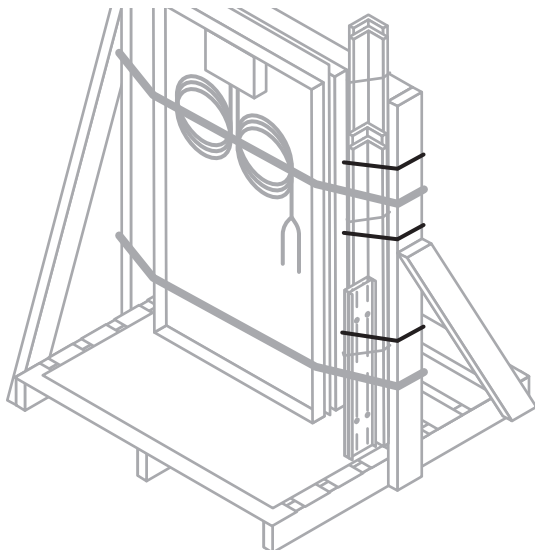
STEP 05

Stack brackets according to their size and secure together with zip ties.



STEP 06

Attach brackets to the upright wooden structure with zip ties. Ensure they're secured on the side with the cardboard so they don't slip through the pallet.



Control Box & Batteries

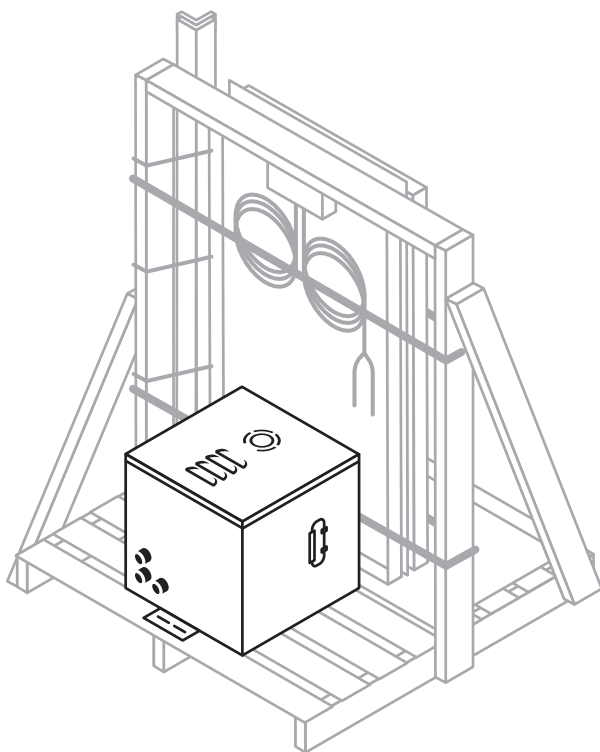
STEP 01

Place bracket hardware inside the control box.

STEP 02

Place the control box logo up and centered on the opposite side of panels.

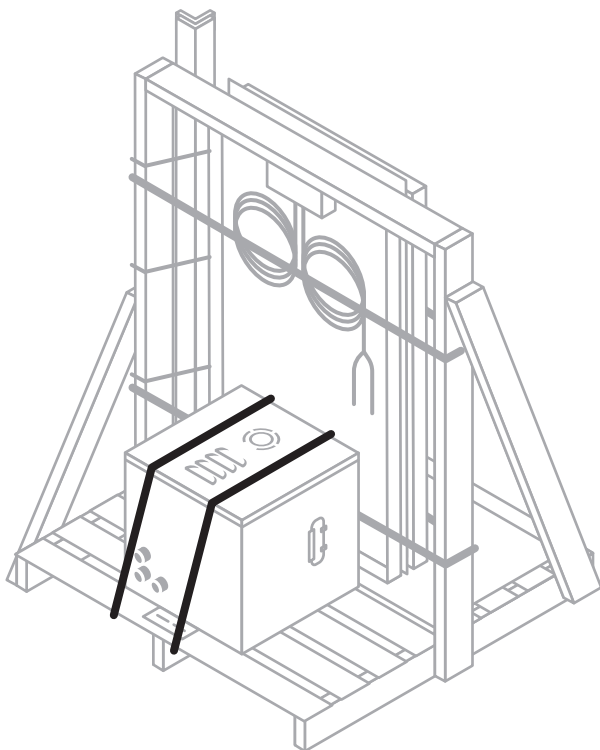
Ensure the control box does not hang over the edge of the pallet.



Control Box & Batteries

STEP 03

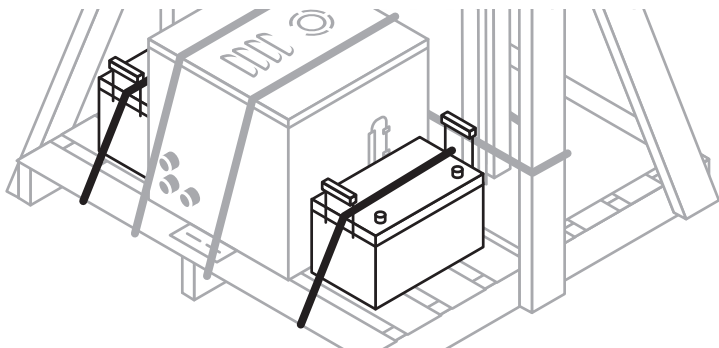
Using the two 105" buckle straps, secure the control box to the pallet with the straps going vertically across the top.



Control Box & Batteries

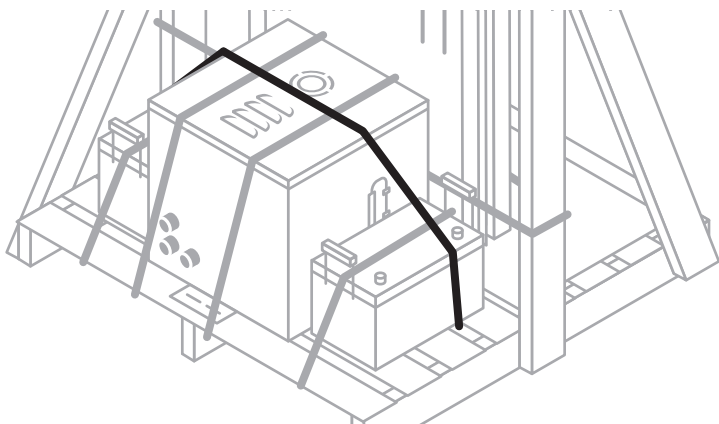
STEP 04

Place one battery on each side of the control box and secure them with the two 80" buckle straps going vertically across the tops.



STEP 05

Secure the control box and batteries with the 145" buckle strap going horizontally across the tops.



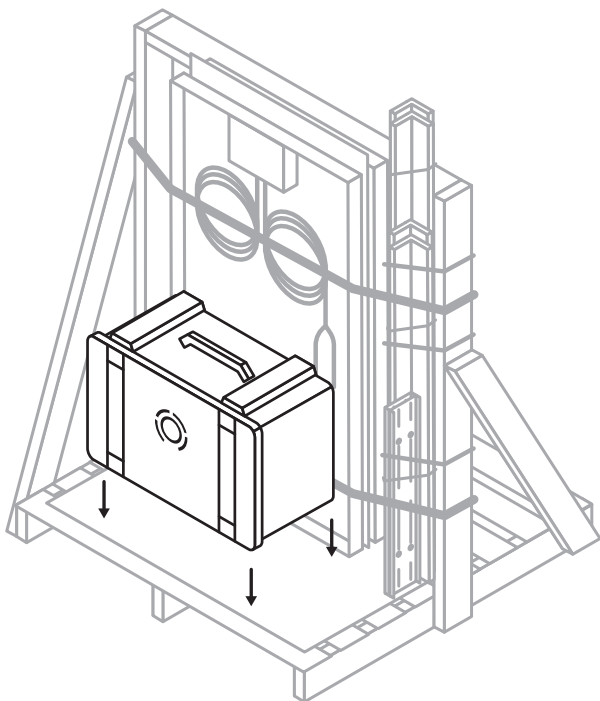
Hard Case

STEP 01

Pack the camera, pole or wall mounting hardware, and any accessories into the hard case.

STEP 02

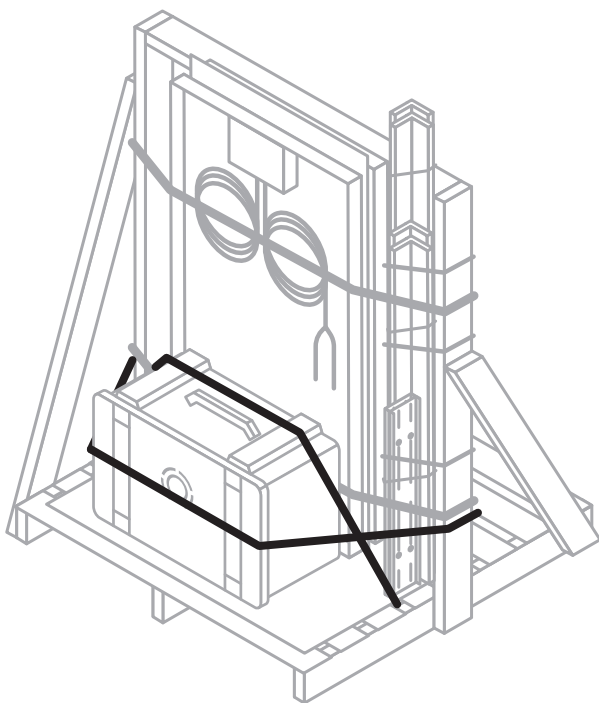
Place the hard case onto the pallet against solar panels.



Hard Case

STEP 03

Use one 140" buckle strap to secure the hard case to the upright wooden structure and the other 140" buckle strap to secure the hard case to the bottom of the pallet.



Shipping the Equipment

STEP 01

When the pallet is secure and ready to ship, email pictures of it to leasing@truelook.com.

Our team will confirm if it's ready to ship or provide suggestions for more secure shipping.

STEP 02

Once the pallet is approved to ship, it is your responsibility to schedule and ship the product. It should be shipped to:

TrueLook, Inc.

3102 Shorefair Drive

Winston-Salem, NC 27105

STEP 03

Email the shipment tracking number to leasing@truelook.com.



PLEASE NOTE THAT ALL EQUIPMENT IS YOUR RESPONSIBILITY UNTIL IT RETURNS TO OUR WAREHOUSE.

For assistance on how to safely return your equipment, email leasing@truelook.com or call **833-878-3566, option 2**.

Notes